Volume 23

CONTENT

Page

SPECIAL ISSUE SECTION

Special Issue Section on „Tourism and Transition“ . Guest editorial
Andreas Kagermeier and Werner Gronau

Location-based services in tourism:
An empirical analysis of factors influencing usage behaviour
Per Ole Uphaus, Annika Ehlers and Harald Rau

A customer feedback sentiment dictionary: Towards automatic assessment of online reviews
Laurens Tetzlaff, Katrin Rebße, Gero Szepannek and Werner Gronau

The transition of governance approaches to rural tourism in Southern Morocco
Andreas Kagermeier, Lahoucine Amzil and Brahim Elfasskaoui

Climate change in low mountain ranges: Opportunities in sustainable Black Forest tourism
Tatjana Thimm, Christine Bild and Michael Kalff

RESEARCH PAPERS

Residents’ views on cruise tourism in Naples
Profiles and insights from a Mediterranean home-port destination
Giacomo Del Chiappa, Marcello Atzeni, Jessica Mei Pung and Marcello Risitano

Measuring the economic impact of tourism in Malta using the Tourism Satellite Account
Brandon Sacco and Ian Cassar

Brand Value Attributable to Affiliation (BVAA) – a Method for Measurement in a Consortium Context
Mats Carlbäck

The influence of airport security procedures on the intention to re-travel
Saad Al-Saad, Abdelkader A

127
Does Quality Standards Certification Truly Matter on Operational and Business Performances of Firms? Evidence from Resort Hotels  
Feridun Duman, Ozgur Ozer, Mehmet Ali Koseoglu, Mehmet Altin and Fevzi Okumus

The relationship between personality, customer participation, customer value and customer satisfaction in tourism service  
Cedric Hsi-Jui Wu and Ali Mursid

Profiling airport travellers based on their perceptions, satisfaction and intention to recommend food and beverage services  
Giacomo Del Chiappa, Marcello Atzeni and Salvatore Loriga

Marketing perceptions of national and nature parks managers – the case of Croatia  
Durdana Ozretic-Dosen, Kristina Malesevic, Tanja Komarac and Vatroslav Skare

DOCTORAL DISSERTATIONS
Maritime Tourism: Modelling consumer behaviour and its managerial implications  
Yen E. Lam-González

Sense of Place of Host Community in Tourism Development: The Case of Tunku Abdul Rahman Park, Sabah  
Paulin P.L. Wong

Volunteer Tourism: A Path to Buen Vivir?  
Steven Owen

Geographies of Transition: Heritage, Identity and Tourism in post-socialist Bulgaria  
Nikola Naumov

BOOK REVIEWS
Reviewed by Francesc Fusté-Forné